

● SMART CLINIC QUEUE FOR INDIA

Your clinic visit, without the wait. On time, every time.

Book a slot or walk in, get a live token, and receive SMS or WhatsApp alerts when the doctor is ready—so you spend less time in the waiting area.

● JOIN QUEUE / BOOK SLOT FOR CLINICS / REQUEST DEMO

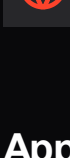
LESS CHAOS AT THE RECEPTION DESK

Everything you need to run a calm queue



Real-time queue view

Patients see their position and wait context; staff see who is next, delayed or no-show—updated instantly over the socket.



SMS & WhatsApp alerts

Notify patients when their turn is near or the doctor is ready, so crowds do not gather at the counter.



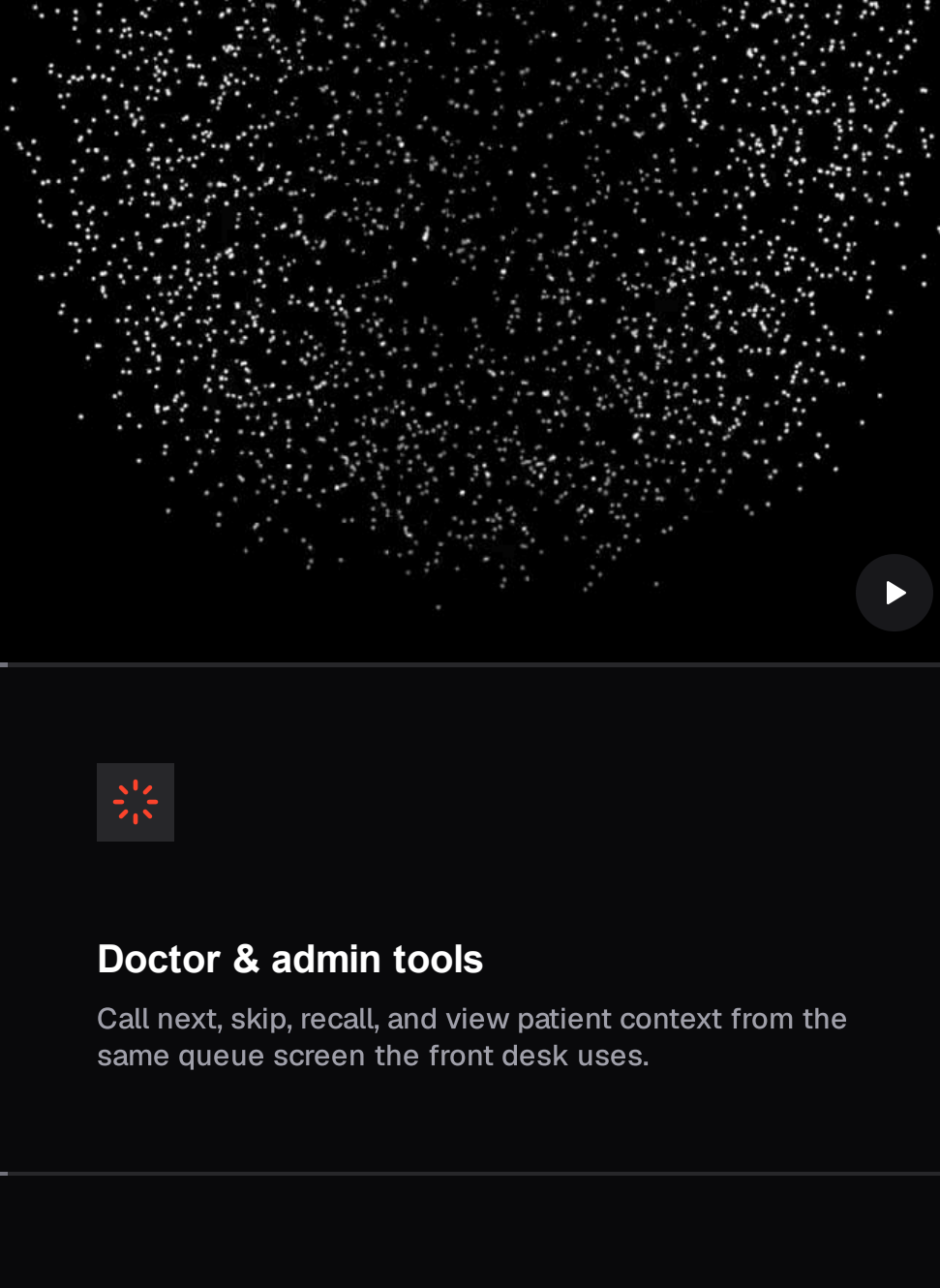
Appointments & walk-ins

Schedule visits, merge walk-ins, and keep one unified token line per doctor or desk.



Doctor & admin tools

Call next, skip, recall, and view patient context from the same queue screen the front desk uses.



BUILT FOR INDIAN CLINICS

One queue system for your whole team

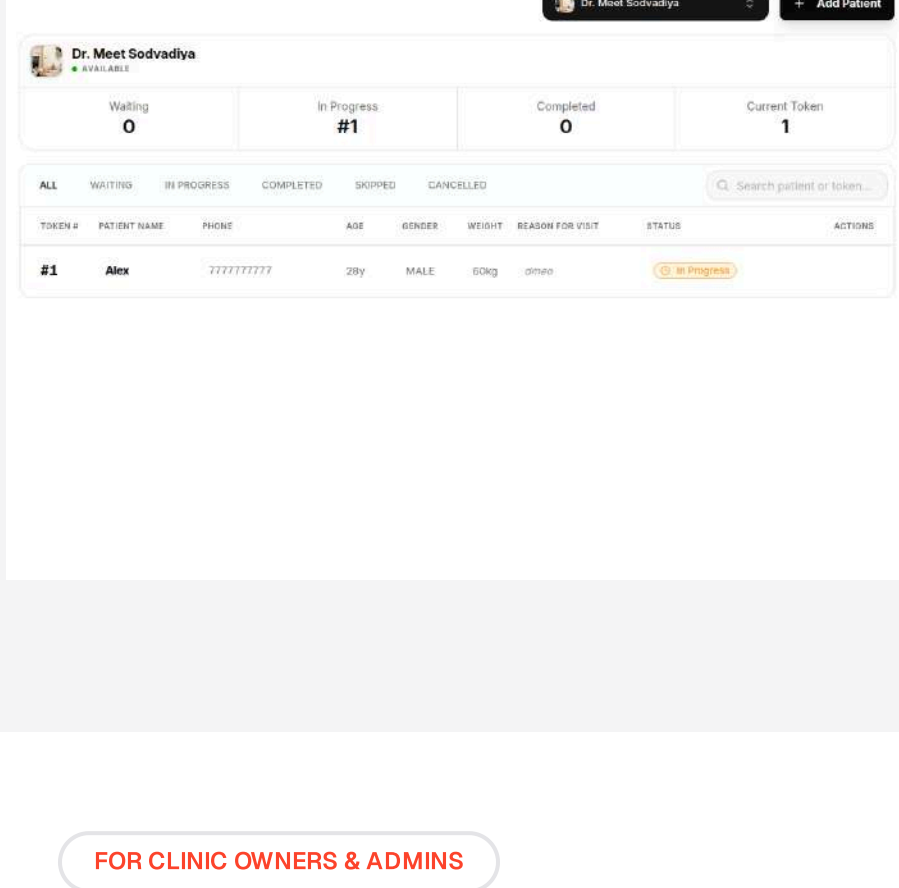
Front desk, doctors, and patients stay aligned with shared live data—no more shouting names across the waiting room.

RECEPTION TO DOCTOR, CONNECTED

Calmer waiting rooms, clearer handoffs

- ✦ Issue tokens in seconds
- 📞 Branded SMS templates
- ✦ Works on any clinic device

ClinicQueue keeps everyone on the same queue so doctors see who is next and patients know when to step in.

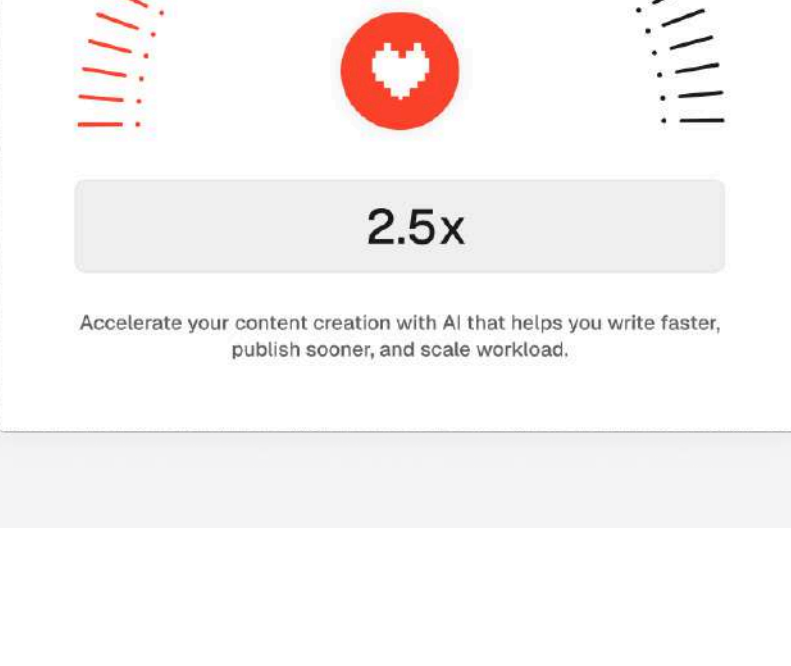


FOR CLINIC OWNERS & ADMINS

Fast setup, reliable at scale

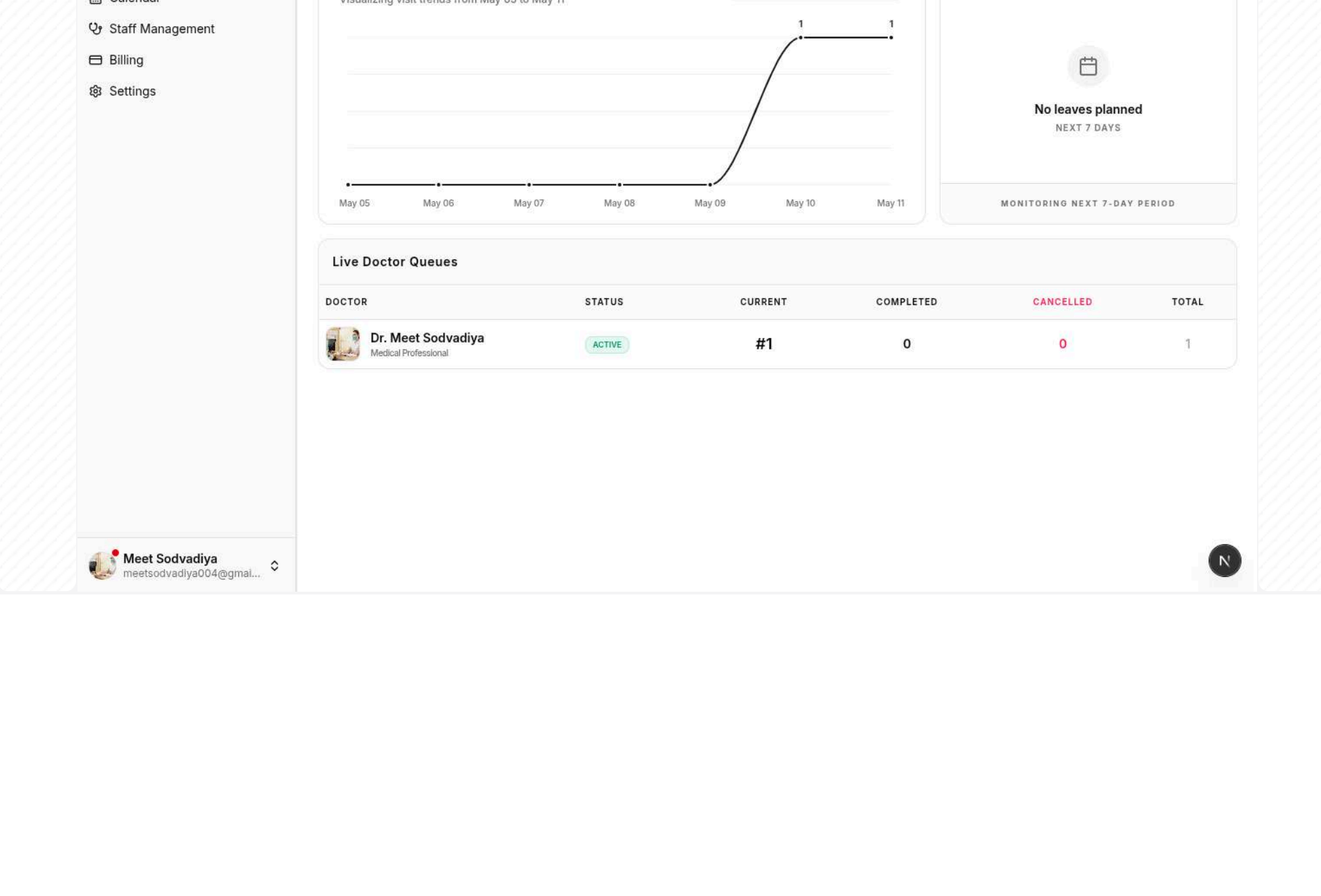
From single-doctor cabins to multi-desk hospitals, onboard staff with roles for doctors, reception, and administrators.

START FOR YOUR CLINIC >



QUEUE FROM ANYWHERE

A live board that patients trust



MEASURABLE OPD EFFICIENCY

Shorter waits, happier patients

Track throughput and wait times with dashboard analytics your admin team can act on the same day.



Clinic operations

See average wait minutes, tokens completed, and peak hours so you can add counters or shift breaks before patients pile up. Align staff planning with real queue data.

Share live status with patients automatically—fewer interruptions at the desk.

~40% shorter perceived wait
Clinics using proactive alerts report calmer waiting areas and fewer walk-aways during busy OPD hours.

SIMPLE FOR EVERY PATIENT

From booking to consult, in five steps

The same flow your ClinicQueue app already supports—explained in plain language for patients and relatives.

01

Book or walk in

Reserve a slot online or take a token at the desk—both land in the same live queue.

02

Get your digital token

See your number and estimated wait on your phone or the display board.

03

Get notified

SMS or WhatsApp nudges when you are next, so you can wait outside or grab chai nearby.

04

See the doctor on time

Step in when called; the doctor already sees your token and visit context on their dashboard.

SIMPLE, TRANSPARENT PRICING

One plan. Everything included.

No hidden fees. Start your 14-day free trial and go live in minutes.

● PRO PLAN

All-in-one clinic OS
Built for busy Indian OPDs

₹899/month
per clinic - all staff included

● 14-day free trial — no credit card needed
START FREE TRIAL >
Cancel anytime - No contracts - No setup fees

WHAT'S INCLUDED

- 1 Clinic
- 1 Doctor Queue
- 2 Staff members — manage tokens & visits
- Patient Mobile App — view clinic & generate visit token
- Live Queue System — real-time updates
- Push Notifications for patients
- Analytics & Management Panel

SCALABLE SEAT ADD-ON

Extra Staff Seats
Add more team members at just ₹100/month per additional seat

● COMING SOON — AT NO EXTRA COST

- WhatsApp Messaging for Visit Reminders 800N
- AI Calling Agent — Appointment Confirmation 800N

Large hospital or chain? [Contact us for a custom plan](#)

GET STARTED — IT'S FREE >

OUTCOMES CLINICS MEASURE

Join clinics cutting wait-time stress

Avg. perceived wait down, patient satisfaction up—without hiring more front-desk staff.

18k+ patients queued daily

420+ clinics onboarded

35% avg. wait reduction

99.9% platform uptime

GOT QUESTIONS?

We've got answers

Everything clinics and patients ask before going live.

What is included in the ₹899/month Pro plan?

+

How does the 14-day free trial work?

+

Can I add more staff members beyond the 2 included?

+

How do patients book or join the queue?

+

Do I need to install anything at the clinic?

+

What roles can I assign to my team?

+

How does the live queue work in real time?

+

Will patients receive notifications when their turn is near?

+

Can the doctor pause or close the queue during the day?

+

Is my clinic and patient data stored securely?

+

Still have questions?
Reach out about pricing, mobile app access, or adding more staff seats.

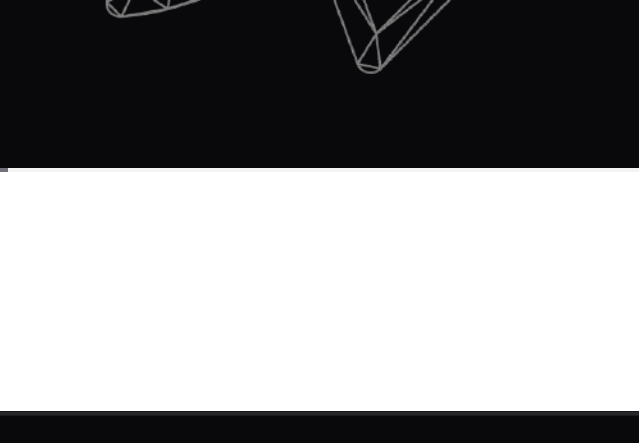
CONTACT SUPPORT > START FREE TRIAL >

READY WHEN YOUR OPD IS

Bring calm queues to every patient

Start with a free counter, invite your doctors, and go live before the next busy Monday.

● JOIN QUEUE / SIGN UP > CLINIC STAFF LOGIN >



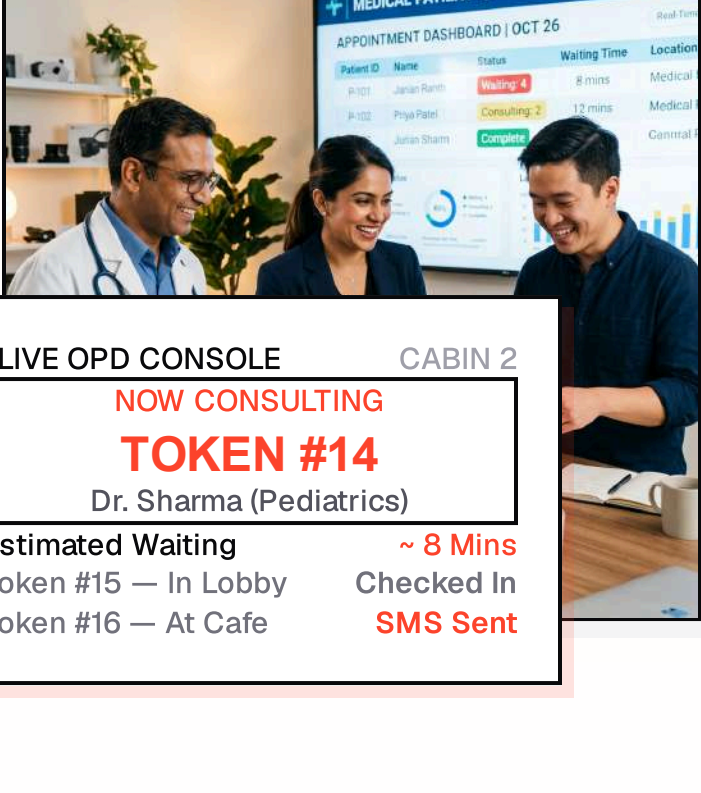
● OUR FOUNDING VISION

Pioneering Smart Clinic Queue Systems in India

At ClinicQueue, we believe medical visits should focus on care, not chaotic waiting rooms. We are building the industry's most flexible, cloud-based queue and digital token platform to modernize OPD operations and respect patient time.

Get Started Free

Contact Sales



LIVE OPD CONSOLECABIN 2

NOW CONSULTING
TOKEN #14
Dr. Sharma (Pediatrics)

Estimated Waiting
Token #15 — In Lobby
Token #16 — At Cafe

~ 8 Mins
Checked In
SMS Sent

40%
WAIT TIME CUT

200+
CLINICS LIVE

100k+
VISITS SAVED

THE CLINICQUEUE PILLARS

Three Operational Guarantees Built for India

Smart Digital Token Engine

Our core engine bridges pre-booked calendar schedules and on-the-spot physical walk-ins into a unified, fair digital database. Token positions update instantly in the cloud, removing long arguments at receptionist counters and keeping lobbies organized and peaceful. This modern outpatient waiting room tool prevents chaotic reception crowding and keeps doctor scheduling accurate.

Equipped with intelligent waiting-time algorithms, the system dynamically calculates the average consultation time per patient based on real-time historical check-out speeds. This permits the receptionist panel to offer highly precise arrival estimates for upcoming patients, dramatically decreasing lobby congestion.

Clinic administrators have full manual override access to pause, shift, or prioritize specific token numbers during emergency medical procedures, ensuring that high-criticality care is seamlessly coordinated alongside standard OPD workflows.

Patient-First Convenience

We eliminate wait anxiety by sending transparent token tracking links right to patients' devices. By integrating updates through standard SMS and WhatsApp channels, patients can wait safely and comfortably at home, nearby shops, or inside cars. This queue tracker system optimizes waiting patterns across clinics in major Indian cities.

queclinic
Hello! Your Token #14 is next in line. Please head to Cabin 2 in 5 minutes.

Thank you! On my way. 🚗

Doctor Sanitized Buffer

OPD chaos creates high administrative load and leads to doctor burnout. Our single-screen doctor panel creates a peaceful digital buffer between patient inquiries and the consult room. Clinicians manage patient queues in real-time, focusing on diagnosis rather than lobby noise.

Zero App Friction

Most clinic software fails because it requires patients to download complex apps. ClinicQueue runs directly in web browsers for receptionist panels and uses lightweight mobile links for patients, ensuring 100% device compatibility and instant clinic adoption.

FUNCTIONAL HIGHLIGHTS

Digital Queue Operations & Feature Matrix

■ Live Virtual Token Tracker

Allows patients to monitor the progress of clinical consultations dynamically. Real-time updates prevent wait area congestion and respect patient schedules, making outpatient management simple.

■ Hybrid Appointment Organizer

Synthesizes physical walk-in patients with digital pre-booked doctor appointments into a single, cohesive queue list. Perfect for busy multi-specialty clinical practices.

■ Multi-Cabin Reception Displays

A digital token dashboard displayed in waiting lounges and clinic lobbies that automatically guides checked-in patients to their specific doctor cabin once their token is called.

■ Automated Proximity Alerts

Keeps patients updated via SMS or WhatsApp notifications when they are 2 or 3 tokens away, letting patients wait safely nearby rather than in overcrowded corridors.

OUR STORY

Created to Solve Real-World OPD Bottlenecks

"I walked through multi-specialty waiting areas and saw families waiting hours in hot, crowded corridors. It was clear that local practices didn't need complicated tech; they needed a simple way to track and respect patient time."
— FOUNDDING DOCTOR & ADVISOR

◆ PHASE 1 — THE OBSERVATION

OPD Chaos in Indian Medical Centers

In early 2024, our founders observed a massive administrative bottleneck in Indian outpatient clinics. Reception desks were overwhelmed with disputes over queue orders, waiting lounges were dangerously overcrowded, and doctors were constantly interrupted by patients looking in cabin doors.

◆ PHASE 2 — TAILORING TO REALITIES

Building for Hybrid Medical Volumes

Existing global systems failed because they required patients to download heavy apps and assumed strict online-only bookings. We realized Indian clinics operate on a complex hybrid mix of pre-booked online appointments and high walk-in traffic. We built "ClinicQueue" (also known as "queclinic") to combine both channels into a single, automated, and fair digital queue database.

◆ PHASE 3 — SCALE & LAUNCH

Unlocking Modern, Stress-Free Clinical Flows

Today, ClinicQueue handles thousands of patient visits every month, helping doctors optimize consultation volumes and reduce patient wait times. By making updates accessible in standard web browsers, we make smart clinical queues accessible to every doctor and patient across the country.

GOT QUESTIONS?

Frequently Asked Clinic Queue Inquiries

Q. How does a digital clinic token system improve OPD queue management?

A digital clinic token system organizes outpatient waiting areas by assigning every patient a real-time virtual queue token. Rather than crowding around the clinical reception desk, patients track live queue progress via SMS or WhatsApp, allowing clinics in India to cut active in-lobby wait times by 40%.

Q. Can queclinic handle both pre-booked online appointments and physical walk-in patients?

Yes! ClinicQueue (also known as queclinic) features a unified queue database that automatically synchronizes advance online doctor slot bookings with physical on-the-spot walk-ins. This maintains a fair, transparent queue list, preventing administrative conflicts and doctor burnout.

Q. What are the benefits of live clinic queue boards in multi-specialty OPD lobbies?

A live clinic queue display board shows real-time consult status, token numbers, and cabin allocations in the waiting lounge. This reduces patient waiting anxiety and protects doctor consult cabins from unauthorized interruptions.

Q. Is there a need for patients to download an application to track their clinic queue token?

Absolutely not. To guarantee 100% adoption and zero app friction, patients track their active token number and live queue progress via standard web browser links. No complex app downloads are required.

Ready to Upgrade Your Clinic Experience?

Join hundreds of medical practices across India cutting patient waiting times, reducing lobby stress, and maximizing daily consultation revenue.

Start Your Free Trial >

CLINICQ

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● B-61, MATRUSHAKTI, PUNAGAM, SURAT, GUJARAT, INDIA

CLINIC OPERATIONS HUB

Insights & Guides to Optimize Your OPD

Explore professional articles, software guides, and operation insights on how digital token systems and queclinic can revolutionize patient experiences and doctor OPD flows in Indian clinics.

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How to Reduce Waiting Times in Indian Clinics with a Smart Clinic Queue Management System

Discover how a smart clinic queue management system like queclinic can slash patient wait times by 40% and streamline doctor OPD operations in India.

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May 15, 2026

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TECHNOLOGY5 MIN READ

The Power of Digital Tokens: Modernizing OPD Queues in Busy Clinics

Ditch paper slips. Learn how digital token queue systems are transforming patient check-ins and optimizing workflow inside busy medical clinics.

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SOFTWARE GUIDE7 MIN READ

Choosing the Best Queue Software for Your Clinic: A Doctor's Guide

An in-depth guide for doctors looking to implement a clinic queue system. Compare features, integration, and user experience to find the perfect queue solution.

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Why WhatsApp & SMS Token Notifications are the Future of Patient Queue Management

Explore why SMS and WhatsApp notifications are essential for modern clinic queues, boosting patient engagement and reducing no-shows without requiring app downloads.

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Boosting Patient Satisfaction in Pediatric Clinics with Live Queue Tracking

Waiting with sick children is a nightmare. Discover how live queue tracking systems help pediatric clinics create a calm, patient-friendly environment.

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How Smart Clinic Queue Systems Help Doctors Prevent Burnout and Overcrowded OPDs

A chaotic clinic lobby leads to high cognitive load and doctor burnout. Learn how digital queue flows help doctors maintain focus and energy during long OPD sessions.

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Queclinic: Why Indian Healthcare Needs Modern Queue Solutions Now

Explore why traditional waiting methods are failing in Indian healthcare and how queclinic is leading the charge in digitalizing and humanizing clinic waiting experiences.

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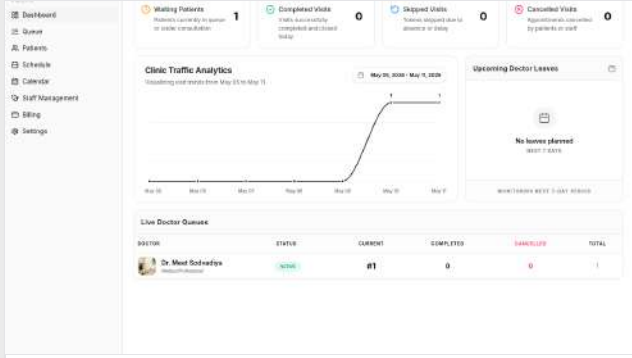
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Digital Transformation in Indian Clinics: Moving from Physical to Virtual Queues

Say goodbye to crowded hallways. Learn how shifting from physical to virtual queues can revolutionize your clinic's space and boost daily efficiency.

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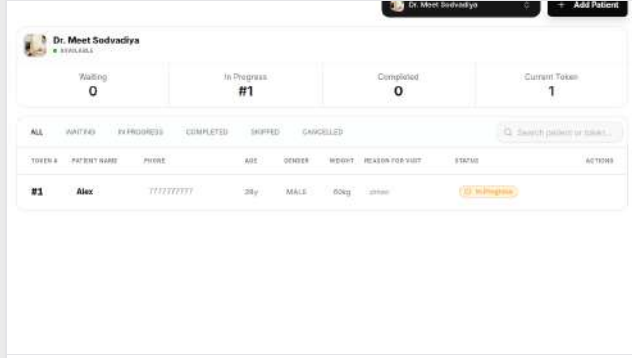
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A Comprehensive Guide to Implementing a Clinic Queue System without Disrupting Daily Operations

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Reducing Patient No-Shows: How Queue Notifications Keep Clinics Running Smoothly

Patient no-shows disrupt schedules and reduce revenue. Learn how automated queue notifications keep patients engaged and dramatically minimize missed appointments.

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The Economics of Waiting: How Managing Clinic Queues Can Increase OPD Revenue

Long waits drive patients away. Discover the business case for queue systems and how optimizing patient flow directly boosts your clinic's bottom line.

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April 10, 2026

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Get in touch

Have a question about your clinic setup, billing, or the mobile app? Fill out the form and we'll get back to you within 24 hours.
← [BACK TO HOME](#)

CONTACT INFO



EMAIL US

elpiora7@gmail.com



RESPONSE TIME

Within 24 hours



BASED IN

India

COMMON TOPICS

- ✓ Billing & subscription
- ✓ Mobile app access
- ✓ Adding staff seats
- ✓ Queue setup help
- ✓ Account & login issues
- ✓ Feature requests

SEND US A MESSAGE

YOUR NAME

Dr. Rajesh Kumar

EMAIL ADDRESS *

doctor@yourclinic.in

PHONE NUMBER

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LOCATION / CITY

Mumbai, Maharashtra

SUBJECT *

Select a topic...

MESSAGE *

Describe your issue or question in detail...

Fields marked with * are required

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